



Donor Privacy Policy

Habitat for Humanity St. Tammany West (HFHSTW) is committed to respecting the privacy of donors and online visitors and pledges its best efforts to that end. It will not sell, trade, rent or share a donor's personal information with anyone else, nor send donor mailings on behalf of other organizations. Use of donor information will be limited to the internal purposes of the organization and only to further the program activities, mission and purposes of HFHSTW.

The types of donor information that will be collected and maintained:

- contact information: name, organization/church, complete address, phone number, email address;
- payment information: credit card number, security code, expiration date, and billing information;
- information the donor wishes to share: questions, comments, suggestions; and
- donor requests to receive or not receive periodic updates.

HFHSTW uses donor information to understand donor needs and provide the donor with better service. Donor information also helps HFHSTW complete a transaction, communicate to the donor, and update the donor on affiliate happenings. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. HFHSTW also provides donors with the opportunity to remove their name from the organization's mailing list, if they desire to do so.

Note to Parents

We are pleased when young people visit the website of HFHSTW to learn more about the organization and the issue of poverty housing. HFHSTW does not knowingly solicit data from children and does not knowingly market to children.

Credit Card Information

HFHSTW has contracted for the services of PayPal to process credit card donations submitted online. PayPal's secured server encrypts your credit card information so that it may be safely transmitted over the Web. Your credit card information will not be released by PayPal to any other party. Please see PayPal's privacy policy for more information (www.paypal.com/us/webapps/mpp/ua/privacy-full)

Removing Your Name from Our Mailing List

It is our desire to not send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list info@habitatstw.org or 985-893-3172

Donor Bill of Rights

We subscribe and adhere to the Association of Fundraising Professionals (AFP) Bill of Rights:

1. To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.
2. To be informed of the identity of those who serve on the organization's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.
3. To have access to the organization's most recent financial statements.
4. To be assured their gifts will be used for the purposes for which they were given.
5. To receive appropriate acknowledgment and recognition.
6. To be assured that information about their donations is handled with respect and with confidentiality to the extent provided by the law.
7. To expect that all relationships with individuals representing organization of interest to the donor will be professional in nature.
8. To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors.
9. To have the opportunity for their names to be deleted from mailing lists that our organization may intend to share.
10. To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.

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